

# MINNESOTA ENERGY RESOURCES CONTACT INFORMATION

*So that we can quickly and effectively respond to an emergency,  
always provide the following information when you call:*

- **Exact location of the emergency** (*street address, municipality, fire number, etc.*)
- **Nature of the emergency** (*fire, explosion, gas leak, vehicle accident, etc.*)

## EMERGENCY CONTACT INFORMATION

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24-Hour Gas Emergency.....	<b>800-889-4970</b>
24-Hour Residential Customer Service.....	<b>800-889-9508</b>
Call Before You Dig.....	<b>811</b>
All Emergencies.....	<b>911</b>
Website.....	<b><a href="http://www.minnesotaenergyresources.com">www.minnesotaenergyresources.com</a></b>



# NATURAL GAS EMERGENCY RESPONSE GUIDELINES from MINNESOTA ENERGY RESOURCES

*These are guidelines only.  
Your actions should be dictated by your resources and training.*

## MAKE THE RIGHT CALL

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Call Minnesota Energy Resources or the local gas company as soon as you suspect natural gas is involved in any emergency situation.

Natural Gas Emergency      800-889-4970

## TAKE CONTROL

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### Outside Gas Leaks

- Keep people away from the area.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Keep traffic away from the area.
- Evacuate adjoining buildings.

### Inside Gas Leaks

- Evacuate the building and keep bystanders at a safe distance.
- Do not use electrical devices, such as telephones, doorbells or other ignition sources.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Ventilate the area by leaving windows or doors open as you go.

## BE AWARE OF GAS HAZARDS

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### Use Your Nose

- If you do not have a gas detection instrument, check for gas odor using your nose as you enter the area.
- If you smell gas, assume gas is leaking and evacuate the area.

### Use A Gas Detection Instrument If Available

- If you have a gas detection instrument, turn the instrument on in clean air.
- Sample near the ceiling as you enter. If the detector shows more than a trace of gas, then assume gas is leaking and evacuate the building and area.



# MINNESOTA ENERGY RESOURCES SERVICE TERRITORY

