

CONTACT LIST

The following list sets out Company's management personnel who are authorized to receive, act upon and respond to communications from the Commission. In each instance, the individuals are listed in order of who should be first contacted under each category.

A. General Management Duties:

1. Tariff Rates, Financial Data and All Other Items Not Specifically Covered Below:

Mary L. Wolter, Director-Gas Regulatory Planning & Policy
(414) 221-2374

2. Tariff Rules and Regulations; Pass along Increases and Related Refunds:

Mary L. Wolter, Director-Gas Regulatory Planning & Policy
(414) 221-2374

B. Customer Relations:

Nancy Lilienthal, Senior Administrative Assistant
(651) 322-8902

John Padalino, Area Manager
(651) 322-8936

C. Emergencies - Non-Office Hours:

Emergency telephone numbers of the Company in each community served are listed in the telephone directory for that community. After hours, MERC can also be reached at 1-800-889-9508 for customer services and at 1-800-889-4970 for emergencies.